

ADA PARATRANSIT Service

Cost: \$2.00 per fare zone

- All trips are pay as you go.
- There is no credit line available.
- You must have the correct change ready for the driver before you go.
- For your convenience, we sell ADA Paratransit passes, which can be used on the ADA Plus service.
- You can purchase the ADA Paratransit passes in sheets of 10 passes for \$20.
- Each pass is good for one fare zone.
- Passes are non-refundable.

Days of service

Harrison and Jackson County

Monday – Friday

7:00am – 5:00pm

ADA Paratransit PLUS



does not operate
on weekends or
holidays.

**ADA Paratransit
PLUS**

*For Reservations,
contact us*

Monday - Friday

between 8am – 5pm

866-206-8843



Coast Transit Authority

www.coasttransit.com

**“WE KEEP THE GULF COAST
ROLLING FOR YOU”**



Coast Transit Authority



**ADA Paratransit
PLUS**

***Enhanced Transportation
Service for People with
Disabilities in Harrison
and Jackson County***

Revised January 3, 2019

What is ADA Paratransit PLUS?

ADA Paratransit PLUS is an expansion of the regular ADA Paratransit service. The PLUS service is not required by the Americans with Disabilities Act (ADA), so the service operates differently than the regular ADA Paratransit service.

The goal of ADA Paratransit Plus is to provide transportation to people with disabilities that live outside of the mandated ¾ mile service corridors. The PLUS service is a countywide service that is currently only available in Harrison and Jackson county. ADA Paratransit PLUS is provided as capacity allows.

Who can use ADA Paratransit PLUS?

Anyone who has been certified to use ADA Paratransit is eligible. You must complete an application process to become certified.

How do you qualify for ADA Paratransit?

There are three separate categories or conditions that can enable you to use ADA Paratransit.

1. You have a physical or mental impairment that prevents you from getting on, getting off or riding any ADA accessible bus by yourself. You must need help from someone other than the bus operator.
2. You need a wheelchair lift or other boarding assistance device and can, with that help, board, ride, and disembark the bus. ADA Paratransit is only justified under this category if, for some reason, a boarding device cannot be used at a regular bus stop on a CTA Fixed Route.

3. You have a specific impairment related condition that prevents you from traveling to or from a bus stop. However, just because it's difficult getting to a bus stop, does not qualify you. Your condition must make travel to a regular stop impossible.

Then what?

Think you fit one of these categories? You may be eligible for ADA Paratransit. To find out for sure, you must be certified eligible. Applications for certification are available at the CTA office at 333 DeBuys Rd., Gulfport, our web site www.coasttransit.com, or through local agencies that serve the disabled.

CTA does not require a CTA ID to ride ADA Paratransit, if you wish to get an ID for reduced fare on Fixed Routes, we provide them free of charge.

How it works

ADA Paratransit service is curb-to-curb (Door to door as needed). That means you must wait at the curb in front of your pick-up point, at the scheduled time for the bus to arrive.

If you need an attendant or a mobility aide; it's your responsibility to provide one for yourself. This includes finding someone to help you with packages, if needed.

Remember, CTA bus drivers are not trained attendants. There is little they can do to help you get around. You will find a detailed list of limitations affecting drivers at the end of this section.

Direct Support Professionals (DSP) and Personal Care Attendants (PCA) will ride free of charge.

The driver is not allowed to:

- Go into the home to assist passengers.
- Push wheelchairs across areas that are not paved or covered with leveled concrete.
- Take a wheelchair off a raised porch which is not connected to a ramp.
- Pick up wheelchairs.
- Wait more than 5 minutes for passengers to board the bus.

By appointment only

You must make an appointment to ride ADA Paratransit. Service requests are taken Monday – Friday from 8am to 5pm. Requests must be made prior day to 14 days in advance. Please do not try to set up appointments with the driver. You must call the office to schedule an appointment.

NO SAME DAY appointments or changes can be made.

If your travel plans change, you need to cancel your appointment at least one hour before your scheduled pick up time or CTA will mark it as a NO SHOW. If you fail to cancel in advance, this could jeopardize your opportunity to schedule future trips.

To contact CTA for questions or to schedule an appointment, call:

866-206-8843